

# STREAMLINING THE INVESTOR JOURNEY THROUGH KENINVEST'S ONE START ONE GO (OSOG) CENTRE

The Kenya Investment Authority (KenInvest) has implemented a clear and simplified Investor Journey that brings clarity, predictability and efficiency to the process and hence reducing the time it takes for investors to establish themselves in Kenya.

Regardless of the type of investor, this journey ensures they are facilitated through the KenInvest One Start One Go (OSOG) Center, including those interested in public projects under the Public-Private Partnership framework.

An important feature of the Investor Journey is the green channel preferential facilitation, which is determined by the capital investment threshold. Investors planning to invest more than \$5 million are facilitated to meet the Cabinet Secretary, Ministry of Investment Trade and Industry (MITI) while with investment \$50 million in capital investment will be facilitated to meet the National Investment Council (NIC) to present the strategic value of investment and seek for any customize incentives for consideration.

Further, the Investor Journey outlines a transparent grievance-handling mechanism from OSOG through the office of the PS, Investments, and CS, MITI ensuring a fair and efficient resolution process.

KenInvest remains committed to enhancing the investment landscape in Kenya and providing a supportive environment for both local and international investors.

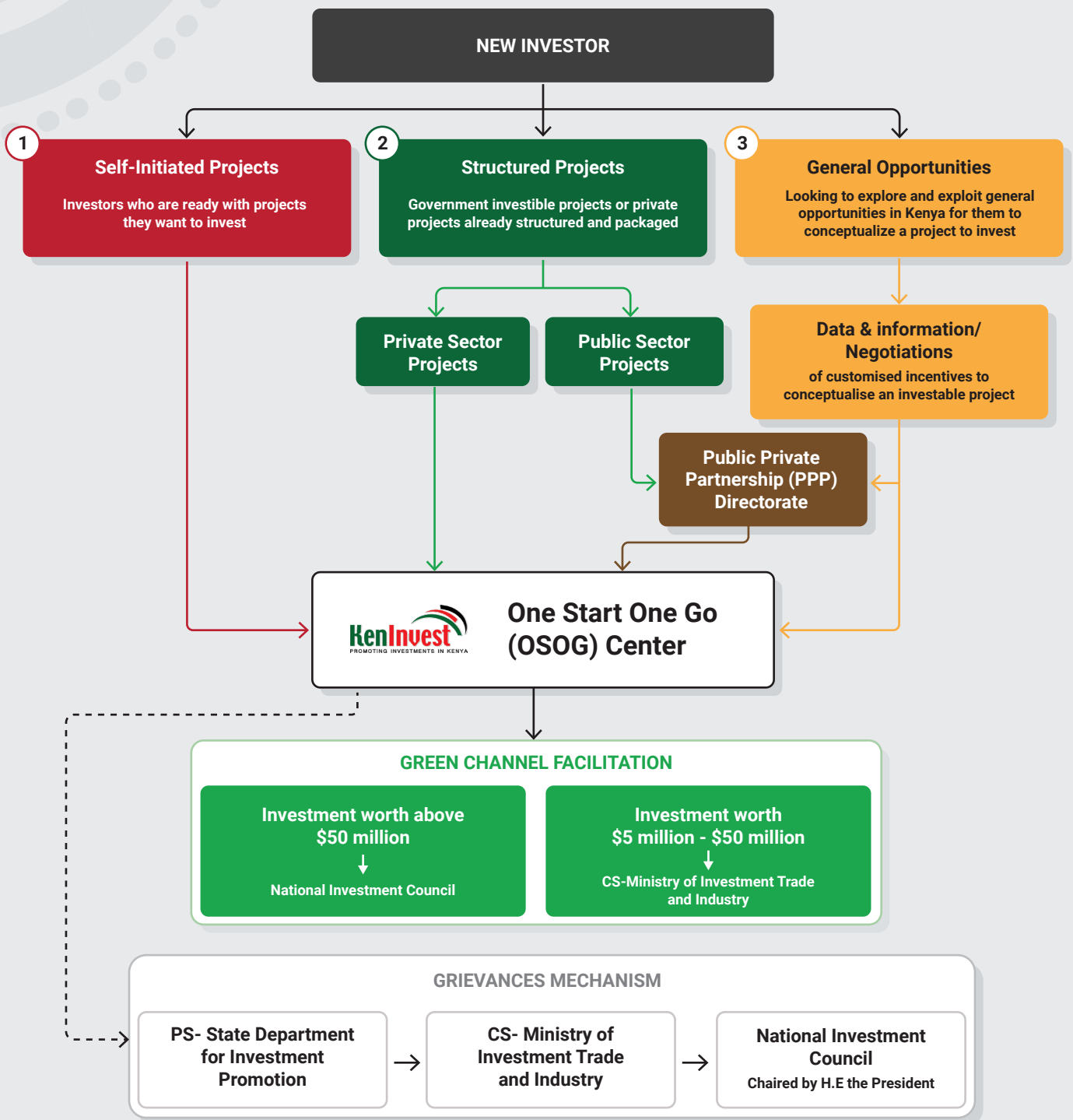


**MITI**  
MINISTRY OF INVESTMENTS,  
TRADE & INDUSTRY



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# THE INVESTOR JOURNEY



## Agencies Present at One Stop One Go Center (OSOG)

1. Business Registration Services (BRS)
2. Kenya Revenue Authority (KRA)
3. National Environmental Management Authority (NEMA)
4. Immigration Department
5. Kenya Power
6. Special Economic Zones Authority
7. Export Processing Zones Authority
8. Council of Governors
9. Ministry of Lands

## Agencies in the process of being onboarded to OSOG

1. Pharmacy & Poisons Board
2. The office of the Attorney General
3. Ministry of Agriculture
4. Ministry of Energy
5. Ministry of water
6. PPP Directorate
7. Tourism Regulatory Authority
8. National Construction Authority
9. Ministry of ICT
10. Ministry of Health



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